



01 REQUIREMENTS

- You must be eligible for Purchase Referred Care (PRC) at the time of service.
- Applications for alternate resources are available at each FourPoints Health clinic.
- If you need assistance in applying for alt resources contact eligibility Specialist, Megan Johnson at (435) 586-1112 ext. 451.

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02 EMERGENCY CARE

- **After hours:** If you have a dental emergency outside of FourPoints Health business hours, call your local FourPoints Health clinic to speak with the On-call provider. If directed to do so, go to the nearest emergency dental provider or ER.
- If you received emergency dental care outside of FourPoints Health business hours you must notify the FourPoints Health dental within 72 hours of service.
- If you have a dental emergency during business hours (M-F 8:30am-5pm), contact FourPoints Health dental at (435) 867-2650 and proceed as directed.

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03 SCHEDULING

- Contact FourPoints Health dental to schedule an appointment at 435-867-2650.

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04 REFERRAL TO SPECIALIST

- If the FourPoints Health Dentist cannot complete the work, he will refer you to a specialist to have the work completed.
- If you are referred out for care, the FourPoints Health dental receptionist will give you a PO# for the consultation and/or exact service and dollar amount that will be covered by PRC.
- Call the provider listed on the referral to make sure they accept your insurance and to schedule an appointment.

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05 PAYMENT AND IMPORTANT REMINDERS

- Payments will be processed by the Business Office Coordinator once the patient's primary insurance has been billed.
- Any dental treatment that is done by an outside dentist must have a referral from FourPoints Health dental provider.
- If services other than what is listed on referral are performed by specialty dentist, cost will be the patient's responsibility.
- Emergency visits without a PO will only be reviewed and approved if patient notified FourPoints Health Dental within 72 hours and it is determined to be a true dental emergency.

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06 POLICY

- Please refer to the policy for covered and non-covered services. Tribal Dental Policy can be found at Fourpointshealth.org/policies.

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